

## **PRIVACY POLICY**

of Frimmel I Anetter Rechtsanwälte GmbH  
Company Registration Number: FN 271885 g  
Fleischmarkt 9/4, 9020 Klagenfurt am Wörthersee, Austria

Frimmel I Anetter Rechtsanwälte GmbH, Fleischmarkt 9/4, 9020 Klagenfurt am Wörthersee, is a controller of your personal data, as defined in GDPR. Legal information about our firm can be found on the Legal Notice page.

### **1. Personal data**

We only collect, process and use your personal data if we have your consent, mandate or brief concerning the purposes agreed with you or if there is some other legal basis under the terms of GDPR. Moreover, we only do so in compliance with data protection and civil law.

We only collect personal data which are required in order to provide our legal services or which you have voluntarily provided for us.

Personal data are all data containing details of personal or material circumstances, such as a person's name, postal address, email address, phone number, date of birth, age, gender, social insurance number, video recordings, photos, voice recordings and also biometric data such as fingerprints. Personal data also cover sensitive data, such as details of a person's health and information on criminal proceedings.

We use cookies on our website. To find out about the kind of cookies and why we use them, please refer to our Cookie Policy. Our Cookie Policy must be read in conjunction with this Privacy Policy.

### **2. Access to and erasure of data**

Subject to the proviso of our duty of confidentiality as lawyers, you have certain rights as a client, and also generally as a data subject. This means that you may at any time gain access to your personal data stored in our system and may obtain details of their origin, recipients and the purpose of data processing. Furthermore, you have a right to rectification, data transfer, objection and restriction of processing, as well as the blocking or erasure of incorrect or illegitimately processed data.

Should your personal data change, we would be grateful if you could notify us accordingly.

Once you have given your consent for us to use your personal data, you may revoke that consent again at any time. To request access, erasure, rectification and/or data transfer or if you wish to object, please write to [office@rechtdirekt.at](mailto:office@rechtdirekt.at).

If you believe that our processing of your personal data violates currently valid data privacy law or that your data privacy rights have been violated in some other way, you can also lodge a complaint with the relevant supervisory authority. In Austria, the

competent data protection authority is called Datenschutzbehörde. Their address is: Datenschutzbehörde, Wickenburggasse 8, 1080 Vienna, Austria, email: [dsb@dsb.gv.at](mailto:dsb@dsb.gv.at).

If you have any questions concerning this Privacy Policy or the rights specified herein, please write to the following email address: [office@rechtdirekt.at](mailto:office@rechtdirekt.at).

### **3. Data security**

We take suitable organisational and technical precautions to protect your personal data. These precautions concern, in particular, protection against unauthorised, illegitimate and accidental access, processing, loss, use and manipulation.

Although we make every effort to maintain an appropriately high standard of diligence at all times, ensuring that we meet all the relevant requirements, we cannot provide a complete warranty that the information we receive from you over the internet might not be viewed or used by others.

Please be aware that we cannot therefore accept any warranty whatsoever for information being disclosed due to faulty data transmission and/or unauthorised access by third parties (e.g. hacker attacks on email accounts or phones, or the interception of faxes), where this is due to no fault of our own.

### **4. Use of data**

Any data you give us will not be used for purposes other than those covered by the mandate agreement, your consent or the provisions of GDPR. The only exception is the use of data for statistical purposes, in which case the data you provide are used in anonymised form.

### **5. Transmission of data to third parties**

To fulfil your mandate, it may be necessary for us to pass on your data to third parties (e.g. opponents, associates, insurance companies, our service providers whom we provide with data, etc.), to courts of law or to public authorities. Your data are passed on entirely on the basis of GDPR, usually in order to fulfil your mandate or on the basis of your prior consent.

Please also note that our legal representation and support means that we will regularly obtain factual information from you or from third parties relating to the case (e.g. from the land or commercial register, etc.).

Some of the aforementioned recipients of your personal data are outside your own country or process your personal data there. The level of data protection in other countries may not always be the same as in Austria. However, we only send your personal data to countries for which the EU Commission has decided that their level of data protection is adequate, or, alternatively, we take precautions to ensure that all data recipients have an adequate level of data protection.

## 6. Notification of data breaches

We make every effort to ensure that data breaches are recognised at an early stage and, where necessary, report them to you and/or the competent supervisory authority, specifying the data categories which have been affected.

## 7. Data storage

We do not store data any longer than required under our contractual and statutory obligations or to defend against possible liability claims. Please consult our Cookie Policy concerning the duration of storage for cookies.

## Cookie Policy

### 1. What are cookies?

Our website uses cookies. Cookies are small text files which our web server sends to your browser whenever you visit a given website. Cookies enable us to recognise your browser next time you visit our website, so that we can make our website more user-friendly for you.

### 2. Legal basis

When you visit our website for the first time, you are shown a banner with information and a request to give your consent to the processing of data through cookies. The banner also contains a link to the Cookie Policy, giving you information about the data processing that is conducted with the help of cookies. By accepting the cookie message and using our website you declare your consent to data processing under the provisions of the Cookie Policy.

We only collect, use and manage your personal data in connection with our website if we have a legitimate interest that is based on the relevant legal provisions.

For us, legitimate interests as defined in GDPR Article 6 point f include, in particular, answering queries and enquiries, operating and managing our website, improving our web presentation, delivering technical user support, and ensuring that the places specified on the website can easily be found.

### 3. Server log files

To optimise this website in terms of system performance, user-friendliness and the provision of useful information about our services, the website provider automatically collects and stores information in so-called server log files, which are sent automatically to us by your browser. These include your internet protocol address (IP address), browser, language settings, operating system, referrer URL, internet provider and the date and time of access.

These data are not merged with personal data sources. We reserve the right to retrospectively check server log data if we receive concrete evidence of unlawful use.

#### 4. Web analysis

##### Google Analytics

This website uses Google Analytics, a web analysis tool provided by Google Inc. (“Google”). The service provider is: Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA.

We use Google Analytics cookies to collect aggregated statistical information about the number of visitors to our website and their user behaviour. This includes details of how they access our website, the duration and frequency of visits and which pages they have visited. This information is subsequently used to create reports and optimise the website.

The use of cookies by Google Analytics includes the collection of your IP address. However, the IP addresses of site visitors are truncated and thus anonymised as soon as this is technically feasible and before being saved or analysed.

Anonymisation takes place within the European Union or within the European Economic Area. Only in exception cases is the full IP address sent to a Google server in the USA and truncated there.

The IP address which Google Analytics receives via your browser is not linked by Google with any other data.

Objection to the collection of data by Google Analytics:

To prevent Google Analytics cookies from transferring data to Google and thus Google from processing those data, you can download a plug-in via the following link and install it in your browser: <http://tools.google.com/dlpage/gaoptout?hl=en>  
Please be aware, however, that if you do so, you may not be able to use all the functions on our website.

##### Google Maps

This website uses Google Maps to display mapping information. The service provider is: Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA.

To display any maps you call up, Google collects your IP address which it may then send to servers in the United States for storage. In addition, Google may also collect data about your use of Google Maps.

Before using the Google Maps function, please read the Google Privacy Policy carefully. Click here for the Google Privacy Policy: <https://policies.google.com/privacy?hl=en&gl=at>

If you do not agree to your data being processed by Google, you have the option of disabling the Google Maps service and thus preventing it from sending data to Google. To do so, you need to disable the JavaScript function in your browser. Please be aware,

however, that you will then no longer be able to use Google Maps, or you can only use the service to a limited extent.

Cookie	Description	Duration
Google Analytics _ga _gat __utma __utmb __utmc __utmt __utmv __utmz	<p>We use Google Analytics cookies to collect aggregate statistical information about the number of users accessing and using the Site, including their access to the Site, the duration and frequency of visits and pages viewed. We use this information to generate reports and to improve the website.</p> <p>Learn more about Google Analytics cookies here:</p> <p><a href="https://www.google.com/policies/technologies/types/">https://www.google.com/policies/technologies/types/</a></p> <p>For more information about Google Analytics, please refer to our privacy policy.</p> <p>You can prevent the transfer of data generated by Google Analytics cookies to Google and the processing of this data by Google by using the browser plug-in available at the following link</p> <p><a href="https://tools.google.com/dlpage/gaoptout?%20hl%20+%20en">https://tools.google.com/dlpage/gaoptout?%20hl%20+%20en</a></p>	<p>Exact information about the storage duration of the used cookies can be found under:</p> <p><a href="https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage">https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage</a></p>
Facebook Pixel _fbp _fbc	<p>Facebook cookie used for website analysis, ad targeting and ad measurement. Infos: <a href="https://www.facebook.com/policies/cookies">https://www.facebook.com/policies/cookies</a></p>	<p>1 Year</p>

fusion_metabox_tab_(id)	We use this cookie to ensure the functionality of the website.	1 Week
fusionredux_current_tab	We use this cookie to ensure the functionality of the website.	1 Week
wordpress_test_cookie	The cookie is used to check whether your web browser is set to allow, or reject cookies	Removed when you close your web browser
wp-wpml_current_language	A cookie is placed by WPML PlugIn to save language settings.	1 Day
borlabs-cookie	Saves the visitor's selected settings from the Borlabs' cookie box	1 Year
PHPSESSID	Contain a reference to a session stored on the web server. No information is stored in the user's browser and this cookie can only be used by the current web site.	Removed when you close your web browser

## 5. Blocking cookies

The Help function in the toolbar of most internet browsers tells you how you can stop the browser from accepting cookies, how you can get it to notify you when a new cookie is set and how you can block cookies altogether.

Please be aware, however, that if you block cookies, certain functions of the website will no longer be available.

## 6. Contact details

If you have any questions about the Privacy Policy or the Cookie Policy, or if you want to use any of the rights specified in clause 2 of the Privacy Policy, please email us at: [office@rechtdirekt.at](mailto:office@rechtdirekt.at).

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